

SERVICES USE POLICY

By using the Services, Client agrees to ensure that its Users use the Services in accordance with the Service Use Policy below.

The terms used in these policy shall have the same meaning as that which is given to them in contract signed between Arkadin and the Client.

Users shall use the Services pertinently, reasonably and legitimately. Accordingly, Users undertake not to (i) access, use, encourage, promote, facilitate and allow other persons to access or use Services in an illegal, harmful or damaging manner; (ii) transmit, store, display, distribute or make available illegal, damaging or harmful content or data.

In particular, the following practices are considered as non-legitimate uses of the Services:

- The sending of e-mail not corresponding to normal and individual use, notably including the sending of spam;
- The resale or distribution of Services enabling the generation of any income therefrom;
- The sharing of named licenses between Users via private automatic branch exchange, call center, computer or any other means;
- Calls to numbers (individual, sequential or automatic) outside individual communications, in order to generate income for the Client or for any third party;
- Unusual calls not corresponding to normal and individual use, such as short and regular calls or calls to several numbers in a short period of time;
- Access to or use of Services and equipment in breach of the applicable laws and regulations or any third-party right including but not limited to (i) the use or transmission without authorization of data protected by an intellectual property right; (ii) the use or transmission of equipment, Services or software constituting a threat or breaching applicable export control laws;
- The transmission of obscene, offensive, defamatory or anyway reprehensible Content;
- Transmission of data, sending or downloading of data containing viruses or any other harmful program or similar computer code.
- Access to or use of Services in order to (i) damage the security or integrity of any network, computer or communications system, software application or any connected hardware; (ii) obtain or attempt to obtain unauthorized access to an account or password of other clients or Users; (iii) harm the access capacity of other clients.

Arkadin is entitled to immediately suspend Services if Arkadin determines that the use thereof by the Users is contrary to this use policy.